

www.ny44.e1b.org. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.dol.gov/ebsa/healthreform</u> or <u>www.ny44.e1b.org/wp-content/uploads/2019/10/Glossary-of-Healthcare-Terms.pdf</u> or call 1-716-821-7161 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network: \$300 per person per calendar year; applies to medical and pharmacy <u>Out-of-Network</u> : \$3,000 single/ \$6,000 family per calendar year	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay for covered services. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	before you meet your <u>deductible;</u> <u>copayments</u> may apply.	This <u>plan</u> covers some items and services even if you haven't met your <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-</u> <u>care-benefits/</u>
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network: \$5,000 single/ \$10,000 family <u>Out-of-Network</u> : \$19,000 single/ \$38,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Penalties for failure to obtain <u>precertification</u> of services and <u>prescription drug</u> cost differentials, <u>premiums</u> , <u>balance billing</u> charges and health care this <u>plan</u> does not cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

Will you pay less if you use a <u>network provider</u> ?	Yes, call NOVA customer service for a list of <u>network providers</u> 716-631-2661 or 1-800-257-2753	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$15 <u>copayment</u>	Not covered	None	
If you visit a health care provider's office or	<u>Specialist</u> visit	\$15 <u>copayment</u>	Not covered.	<u>Medically necessary</u> chiropractic care limited to 20 visits per calendar year	
clinic	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
lf you have a test	Diagnostic test (x-rays, blood work)	No charge	30% coinsurance	None	
	Imaging (CT/PET scans, MRIs)	\$15 <u>copayment</u>	30% coinsurance	Preauthorization required*	
If you need drugs to treat your illness or condition	Generic drugs (Tier 1)	Retail: \$5 <u>copayment</u> Mail Order: \$12.50 <u>copayment</u>	Not covered	After 2 <sup>nd</sup> refill at Retail, all maintenance refills will be filled by Mail Order for 90-day supply	
More information about prescription drug <u>coverage</u> is available at 1-833-772-2779 or <u>https://caprx.adaptiverx.com/w</u> <u>ebSearch/index?key=8F02B2</u> <u>6A288102C27BAC82D14C00</u> <u>6C6FC54D480F80409B68F71</u> <u>75D0DC1577226</u>	Preferred brand drugs (Tier 2)	Retail: \$40 <u>copayment</u> Mail Order: \$100 <u>copayment</u>	Not covered	After 2 <sup>nd</sup> refill at Retail, all maintenance refills will be filled by Mail Order for 90-day supply	

What You Will Pay		u Will Pay	Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Non-preferred brand drugs (Tier 3)	Retail: \$75 <u>copayment</u> Mail Order: \$187.50 <u>copayment</u>	Not covered	Member responsible for cost difference between non-preferred brand (Tier 3) medication and generic equivalent (Tier 1), plus <u>copayment</u> ; After 2 <sup>nd</sup> refill at Retail, all maintenance refills will be filled by Mail Order for 90-day supply
	Specialty drugs	7% <u>coinsurance</u> to a maximum of \$120 for a 30-day supply; please see note on Payer Matrix	Not covered	Payer Matrix – participants are required to contact Payer Matrix (877-305-6202). If the Payer Matrix program is not utilized, the full cost of the specialty drug will be the participant's responsibility.
	Facility fee (e.g., ambulatory surgery center)	\$75 <u>copayment</u> applied to facility charge	Not covered	Preauthorization required*
If you have outpatient surgery	Physician/surgeon fees	\$75 <u>copayment</u> applies to both facility charge and procedures in an office setting	Not covered	Preauthorization required*
If you need immediate medical attention	Emergency room care	\$200 <u>copayment</u>	\$200 <u>copayment</u>	<u>Copayments</u> are waived if admitted or for certain long-term observation holds; capped at two times <u>copayment</u> in the event a common accident or injury occurs for a family unit at the same time.
	Emergency medical transportation	\$50 <u>copayment</u>	\$50 <u>copayment</u>	Subject to Medical Necessity
	<u>Urgent care</u>	No charge	No charge	None
lf you have a hospital stay	Facility fee (e.g., hospital room)	\$500 <u>copayment</u>	Not covered	Maximum two <u>copayments</u> per calendar year <u>In-Network;</u> not covered <u>Out-of-</u> <u>Network</u> , except in emergency; <u>Preauthorization</u> required*
	Physician/surgeon fees	\$500 <u>copayment</u>	Not covered	Maximum two <u>copayments</u> per calendar year <u>In-Network</u> ; not covered <u>Out-of-</u> <u>Network</u> , except in emergency; <u>Preauthorization</u> required*

		What You Will Pay		Limitations Eventions 9 Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need mental	Outpatient services	\$15 copayment	30% coinsurance	None	
health, behavioral health, or substance abuse services	Inpatient services	\$500 <u>copayment</u>	Not covered	Maximum two <u>copayments</u> per calendar year <u>In-Network</u> ; not covered <u>Out-of-</u> <u>Network</u> , except in emergency; <u>Preauthorization</u> required*	
	Office visits	\$15 copayment	Not covered	Applies to initial visit only for In-Network	
lf you are pregnant	Childbirth/delivery professional services	No charge	Not covered	None	
	Childbirth/delivery facility services	\$500 <u>copayment</u>	Not covered	Maximum two <u>copayments</u> per calendar year <u>In-Network</u>	
	Home health care	\$15 copayment	Not covered	Limit 40 visits per calendar year; <u>Preauthorization</u> required*	
If you need help recovering or have other special health needs	Rehabilitation services	\$15 <u>copayment</u>	Not covered	Number of visits per therapy may be limited per calendar year; Preauthorization required*	
	Habilitation services	\$15 <u>copayment</u>	Not covered	Number of visits per therapy may be limited per calendar year; <u>Preauthorization</u> required*	
	Skilled nursing care	Inpatient \$500 <u>copayment</u> ; Outpatient services \$15 <u>copayment</u>	Not covered	Maximum two <u>copayments</u> per calendar year <u>In-Network</u> ; limit 45 days per calendar year; <u>Preauthorization</u> required*	
	Durable medical equipment	50% coinsurance	50% coinsurance	Preauthorization required*	
	Hospice services	Inpatient \$500 <u>copayment;</u> Outpatient services \$15 <u>copayment</u>	Not covered	Maximum two <u>copayments</u> per calendar year <u>In-Network</u> ; not covered <u>Out-of-</u> <u>Network</u> , except in emergency for Inpatient services	
If your child needs	Children's eye exam	\$15 copayment	Not covered	Limit of one exam per calendar year	
dental or eye care	Children's glasses	Not covered	Not covered	Not covered	
	Children's dental check-up	Not covered	Not covered	Not covered	

\* <u>Preauthorization</u> required: Failure to obtain <u>preauthorization</u> may result in Nova denying payment of your claim and you may be responsible for some or all the charges.

Acupuncture Cosmetic surgery Custodial care Dental care	<ul> <li>Hearing aids</li> <li>Long term care</li> <li>Non-emergency care when traveling outside the U.S.</li> <li>Eyeglasses</li> <li>Private-duty nurs</li> <li>Routine foot care</li> <li>Weight loss prog</li> </ul>	-
Other Covered Services (Limitation	ns may apply to these services. This isn't a complete list. Please see your <u>plan</u> docume	nt.)
Bariatric surgery with preauthoriz	ation   Infertility treatment (subject to limitations)	

- Chiropractic services (maintenance therapy excluded; limited to 20 visits)
- intertility treatment (subject to ilmitations)
- Routine eve care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: NOVA Customer Service at 716-631-2661 or 1-800-257-2755. If you receive a denial of coverage for a prescription drug, you can contact Capital Rx Customer Service 1-833-772-2779. Additionally, a consumer assistance program can help you fill your appeal. Contact Community Service Society of New York at 1-888-614-5400 or cha@cssny.org

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-257-2753.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-257-2753.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-257-2753.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-257-2753.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby	
9 months of in-network pre-natal care and	
hospital delivery)	

The plan's overall deductible	\$300
Specialist (copayment)	\$15
Hospital (facility)	\$500
Other (Diagnostic <u>copayment</u> )	\$15

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$300	
Copayments	\$560	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$860	

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$300
Specialist (copayment)	\$15
Hospital (facility)	\$0
Other (Tier 3 insulin <u>copayment</u> )	\$75

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$300	
Copayments (mail order)	\$765	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$1065	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$300
Specialist (copayment)	\$15
Hospital (facility) (ER <u>copayment</u> )	\$200
Other (DME coinsurance)	\$35

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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## In this example, Mia would pay:

Cost Sharing	
Deductibles	\$300
Copayments	\$215
Coinsurance	\$35
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$550

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.