



Capital Rx

228 Park Avenue South, Suite 87234,
New York, NY 10003

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<letter_date>

Dear <first_name> <last_name>,

At Capital Rx our goal is to provide you with access to safe, high-quality and cost-effective prescription benefits. In an effort to better serve you, we wanted to notify you about changes to your prescription drug benefits that will impact your drug coverage.

Our records show that you have previously used your prescription benefits to purchase <drug_name>. Effective February 1, 2022, <drug_name> will process as a brand product, which for some members means it may require a higher copayment. When you purchase this product after February 1, 2022, you may be required to pay a higher copayment for <drug_name>. If you are interested in keeping your pharmacy costs lower, we recommend discussing with your prescriber or pharmacist.

About the Capital Rx Formulary

Capital Rx is your pharmacy benefit manager. Your prescription drug benefits include a formulary. This is a list of medications that helps health plan members receive the best value in proven, cost-effective prescription drugs. The Capital Rx Formulary is created and managed by a clinical committee that includes practicing physicians and pharmacists.

Pharmacy Benefit Questions?

The Member Help Desk is available 24 hours a day, 7 days a week at 1-833-772-2779.

Prescription Medication Questions?

If you have questions about your specific medications, please talk to your prescriber or your pharmacist. Additionally, general information about prescription medications can be found at www.cap-rx.com.

Sincerely,

Capital Rx