

<letter_title>



Capital Rx

228 Park Avenue South, Suite 87234
New York, NY 10003

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<letter_date>

Dear <first_name> <last_name>,

At Capital Rx our goal is to provide you with access to safe, high-quality and cost-effective prescription benefits. In an effort to better serve you, we wanted to notify you about changes to your prescription drug benefits that will impact your drug coverage.

Beginning **February 1, 2022**, <drug_name> may require authorization before it can be filled. This means that your prescription may require additional review, which involves your pharmacist coordinating with your physician and our clinical pharmacy staff to review the medication before it's filled.

How to Initiate a Prior Authorization

If your prescriber believes you need to continue on your existing medication, they can initiate the prior authorization process via the following methods:

- **Call:** have your prescriber call our Prior Authorization Department at 1-833-772-2779.
- **Fax:** have your prescriber visit www.cap-rx.com to download a prior authorization form, and fax completed form to 1-833-434-0563.

About the Capital Rx Formulary

Capital Rx is your pharmacy benefit manager. Your prescription drug benefits include a formulary. This is a list of medications that helps health plan members receive the best value in proven, cost-effective prescription drugs. The Capital Rx Formulary is created and managed by a clinical committee that includes practicing physicians and pharmacists.

Pharmacy Benefit Questions?

The Member Help Desk is available 24 hours a day, 7 days a week at 1-833-772-2779.

Prescription Medication Questions?

If you have questions about your specific medications, please talk to your prescriber or your pharmacist. Additionally, general information about prescription medications can be found at www.cap-rx.com.

Sincerely,

Capital Rx