

<letter_title>



<letter_date>

Dear <first_name> <last_name>,

At Capital Rx our goal is to provide you with access to safe, high-quality and cost-effective prescription benefits. In an effort to better serve you, we wanted to notify you about changes to your prescription drug benefits that will impact your drug coverage.

Effective **February 1, 2022**, <drug_name> will no longer be covered under your plan's prescription benefit because a preferred alternative is available. We recommend discussing the alternative product(s) listed below with your prescriber or pharmacist prior to your next fill.

Preferred Alternative(s):

<drug_alternative_1> <drug_alternative_3>

<drug_alternative_2> <drug_alternative_4>

If you have questions about your specific medications, please talk to your prescriber or your pharmacist. Additionally, general information about prescription medications can be found at www.cap-rx.com.

About the Capital Rx Formulary

Capital Rx is your pharmacy benefit manager. Your prescription drug benefits include a formulary. This is a list of medications that helps health plan members receive the best value in proven, cost-effective prescription drugs. The Capital Rx Formulary is created and managed by a clinical committee that includes practicing physicians and pharmacists.

Pharmacy Benefit Questions?

The Member Help Desk is available 24 hours a day, 7 days a week at 1-833-772-2779.

Sincerely,

Capital Rx

Capital Rx

228 Park Avenue South, Suite 87234
New York, NY 10003

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