

News Brief

The following is information from the Board of Trustees Meeting held on October 10, 2019:

A. Consultant Report

Jim Fregelette introduced Oswald reiterating the lengthy Consultant RFP process and how Oswald will be assisting the Trust in moving forward. Oswald will work with the Trust, member-districts and the enrollees to improve the communication and look at our long-term objectives.

1. Data Integration

- i. Steve Baltas from Oswald introduced a new NY44 Organizational Structure Chart highlighting the creation of five advisory sub committees: Communication, Finance, Population Health, Benefits, and Innovation. These advisory sub committees will give the member-districts an opportunity to voice their opinions and become more engaged in the Trust.

2. Health Benefits Plan Financial Update

- i. Medhat Kaldas from Oswald provided 2018-19 data analysis information for the Trust broken down by carrier- Independent Health and MVP Health Care. Each report has analysis on PEPM (Per Employee Per Month) and on PMPM (Per Member Per Month). The graph of the report showed a visual representation of the claims data. The large claims in the middle of the report point to areas of where disease management may be used in the future to control costs. The bottom of the chart gives the total claims expectations and currently is showing that the Trust is 3% below or better than what was anticipated
- ii. In the future this data will be useful for the Finance Committee to review.

3. Communication Strategy

- i. John Kertis from Oswald gave a communication update referring to the proposed communication calendar. As noted above, the five advisory sub committees will be lead by an Oswald Representative, one NY44 Management Trustee and one NY44 Labor Trustee. Member-districts are invited to join in on any of the advisory sub committees weighing in on the topics during the monthly WebEx. The Trust is encouraging member-districts to get involved with the advisory sub committees because these sub committees will be used to advise the Board of Trustees in the Trust's decision-making process.
- ii. Annual regional meetings will continue and the logistics along with scheduling are in discussion.

- iii. The Trust's Communication Plan is to have direct enrollee communication mailings - 2 Newsletters and 2 single-topic postcards - for a total for 4 contacts per year.
- iv. Communication Objectives: Provide clear, informative and timely communications that are appropriate to each specific audience using a variety of channels and media.
- v. Communication Audiences: Enrollees and Spouses; School District Benefit Administrator; School District Union Leaders and Administration Management; and Non-Member School Districts Interested in Trust Membership.
- vi. The Trust's website has been redesigned for a better, more user-friendly experience.
- vii. Upcoming Communications: mailing regarding the WellNow, formerly known as 247 Online Care and the Trust's new website.

Jim Fregelette had closing remarks regarding the communication. Moving forward the Board of Trustees would like to have more two-way communication with the member-districts and enrollees by engaging with the advisory sub committees to give feedback and make it your Trust again.

Other Sharing Points:

Audits:

- NYS audit fieldwork for the 2013-2018 was completed the first two weeks of September 2019.
- The NYS Annual Audit Report for 2018-19 was completed and mailed into the NYS Department of Financial Services.
- The annual audit from Bahgat and Laurito-Bahgat is near completion and will be sent to the member-districts, as well as posted on the Trust's website before the end of November.

Wellness Program:

- The Wellness Reimbursement Program is now completed as of June 30, 2019, with 5400 annual checks processed, 2600 of which were processed in 3 ½ months.
- The Tax file for those member-districts that had enrollees with reimbursements was sent on October 18, 2019, via NeoCertified Secure Email.

New Website Coming Soon, stay tuned.